

Roll No.

Unit-IV

8. Illustrate organizational development in service sector with examples.
9. Describe the competencies requirement and professional ethics of OD practitioners.

56046

**M.B.A. 2 Yr. 3rd Sem. (N.S.)
Batch 2011-2013**

**Examination- December, 2016
Organizational Change & Development**

Paper-MBA-307

Time : 3 hours Max. Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note : There are two sections. Section-A consists of eight short answer type questions, carrying two marks which is **compulsory**. Section-B consists of eight questions (two questions from each unit). You are to attempt **four** questions selecting **one** question from each unit. All questions carry equal marks.

56046-1000-(P-4)(Q-9)(16) (4)

56046-1000-(P-4)(Q-9)(16) (1)

[Turn Over

Section-A

1. Describe the following :

- (a) Organizational change
- (b) Planned change
- (c) Need of organizational development
- (d) Examples of human process interventions
- (e) Work design
- (f) Future of OD
- (g) Role of organizational change
- (h) Role of OB practitioners

Section-B

Unit-I

2. Discuss the meaning, nature and types of organizational change.

56046-1000-(P-4)/(Q-9)(16) (2)

3. Describe the process of organizational development.

Unit-II

4. Describe the following in detail :

- (a) T-group
- (b) Third party interventions

5. What do you understand by role focused interventions ? Give examples for the same.

Unit-III

6. Explain the concepts of reengineering and work design.

7. What is meant by organization transformation ?

56046-1000-(P-4)/(Q-9)(16) (3)

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